



## INTERNATIONAL SERVICE DPD POLAND

### General information

### DPD CLASSIC

**DPD CLASSIC** is a system of parcels' deliveries sent from Poland - "door to door" in 30 European countries based on the road network. A product is dedicated to the parcels' distribution up to 31.5 kg\*. **DPD CLASSIC** is an offer for companies do their business activity on the foreign European markets or planning to exist on it.

**DPD CLASSIC** provides one integrated IT system enable a full control of shipments' movement inside such an extensive net. We can offer our Clients reliable, effective product for a favourable price. Road connection enable parcels' delivery in the neighbouring with Poland countries within 48 hours after the dispatch from unlimited place in our country.

An experience of DPD company on the European market is a guarantee of the quality and professional solutions based on Clients' expectations.

### Packaging

A sender is obliged to give a shipment to DPD Poland in a condition enable its proper dispatch and delivery without losses and damages. There is a possibility to order packagings for a transport. A current pricelist of services connected with special packagings is available on the website: [www.dpd.com.pl](http://www.dpd.com.pl)

### Additional protection and responsibility\*\*

DPD Poland takes responsibility for the real amount not bigger than 5 000 PLN for every parcel in a shipment marked with a waybill. For parcels exceeding the value of 5 000 PLN we can offer very favourable additional protection in the amount of 0.2% of declared value. .

### Taking orders hours

Within the working hours of DPD Poland

Monday-Friday

8 a.m. - 6 p.m.

Saturday

8:00 a.m. - 2 p.m.

After working hours of DPD Poland orders are taken on the phone number 0 502 777 888 within 24/7

### The way of payment

Cash(the maximum parcel's value can not exceed 5 000 PLN)

Bank Transfer - for Clients who has got valid contract with DPD Poland

\*There is a possibility to send a parcel over 31.50 kg but the way of its sending and delivery must be arranged in advance with DPD Poland depot

\*\* Detailed range of the responsibility of DPD PL was regulated in the frame of "Conditions of the service making in the range of sending and delivering shipments" and in "the Agreement of making service spedition".

DPD Poland reserves the right to verify a weight of the parcel in a Depot

Special services, additional payments are not subjects to discounts

The price-list is obligatory of **01.05.2009**

Please note that prices in this document do not contain fuel surcharge. Details concernig fuel surcharge please see at [www.dpd.com.pl](http://www.dpd.com.pl)



## DPD - ROAD SERVICE

### Custom clearance

DPD Poland offers customs clearance procedure in case of export to Norway and Switzerland (countries beyond EU). Basic price for customs clearance service is 40 EUR. Price for customs clearance covers preparation of SAD document (the first position of customs' tariff) and additionally costs of import customs' tariff. Each SAD - Bis fee is additionally paid - 1,5 EUR per item. In charge of customs clearance a cost of export clearance is included as well as customs service in destination country. Shipments liable to duty are delivered under DDP incoterms (Delivered Duty Paid without tax). It is allowed to use other Incoterms 2000 on condition that a sender would confirm to cover duties and taxes charges in case of consignee refusal to receive a parcel.\*

\* For more details call Customer Service Department

### Enclaves and exclaves duties zones

Mentioned below places situated on the territory of EU partnership countries are excluded from customs zone of EU and in connection with it they are subject to the customs clearance:

Büdingen 78263-78266, DE; Livigno 23030, IT; Campione d'Italia 22060 IT or 6911 at the CH side  
International institutions such as ONZ, UNESCO etc., placed on the area of Switzerland are customs exclaves and in connection with it shipments addressed to these institutions are covered by transit fee of 45 EUR.

### POD - proof of delivery

DPD Poland sends proof of a parcel's delivery (POD) on Client's request. A cost of receiving the confirmation is 3 EUR for one waybill. POD-s are sent twice a month together with invoice. Requests to prepare POD ought to be sent DPD Poland in writing up to 10 working days before the nearest invoicing circle.

This service concerns shipments delivered within 30 days calculating from the date of placing an order. A cost of sending an express confirmation (1-2 working days) is 6 EUR. POD-s concerning shipments delivered later than 30 days back can be sent in a later period of time than 10 working days.

### Technical restrictions of packaging

In DPD network are transported parcels which meet the following requirements of weight and dimensions:

- > maximum weight of one parcel is: **31,5 kg**
- > maximum length of the edge of a packaging: **175 cm**
- > the sum of perimeter's base and height of packaging cannot exceed 300 cm where the height makes the longest side of the parcel (see pattern): **2H+2 W+L<300 cm\*\***
- > a waybill should be fixed on the top surface of the parcel

\*\* H - height, W-width, L-length

Parcels exceeding mentioned above technical limitations can be taken to transport after earlier approval of the Operational Int. Dep. These parcels are additionally paid - 20 EUR per parcel as a minimum. Upper restrictions don't concern pallets to Baltic countries: Estonia, Lithuania, Latvia - details in the section PALLETS

### Time of service realization

Times of deliveries are being given in working days and they are described on the base of normal transit times in DPD network - they don't include unexpected stoppages of parcels resulted from reasons independent of the carrier e.g. :customs controls, natural phenomena etc. Times of deliveries are not guaranteed, excluding DPD GUARANTEE. Parcel's transit time depends on a distance from a destination country. In case of places located in a long distance from DPD depot or islands given transit time can be lengthen. In standard delivery is taken place in office working hours in a destination country. A day of a parcel's sending is a "zero day". In case of Collection Request time was described from the moment of taking up a parcel from a sender abroad but not from a moment of receiving an order by DPD Poland.

### Deliveries for individuals

DPD doesn't deliver parcels to individuals (including persons staying in a hotel, hall etc.) in Finland, Ireland, Sweden, Great Britain and Northern Ireland. In the rest of the countries the time of parcel's delivery addressed to individuals can be lengthen about 1-3 working days than a standard time of delivery.

### Returns of parcels not fulfilling technical conditions of DPD PL

In case of admitting that weight and dimensions of a parcel are bigger than admissible (before leaving the territory of Poland) - it will be returned to the sender on his cost. The price will be calculated according to the actual domestic sender's price list.



DPD - ROAD SERVICE: parcels					parcels' prices sent from Poland	
DPD EXPORT						
Destination country	zone	delivery time <sup>1</sup>	basic price per parcel up to		additional fees	
			10,0 kg	31,5 kg	custom clearance <sup>2</sup> (per shipment)	zone fee <sup>3</sup> (per each parcel)
Austria	1	3-4	20,80 EUR	24,00 EUR	-	-
Belgium	1	3-4	20,80 EUR	24,00 EUR	-	-
Bulgaria	2	4-5	22,40 EUR	26,40 EUR	-	-
Czech Republic	1	2-3	20,80 EUR	24,00 EUR	-	-
Denmark	1	3-4	20,80 EUR	24,00 EUR	-	10 EUR
Estonia	1	3-4	20,80 EUR	24,00 EUR	-	10 EUR
Finland	2	4-5	22,40 EUR	26,40 EUR	-	20 EUR
France	2	3-4	22,40 EUR	26,40 EUR	-	10 EUR
Germany <sup>6</sup>	1	2-3	20,80 EUR	24,00 EUR	-	10 EUR
Great Britain <sup>5</sup>	2	3-4	22,40 EUR	26,40 EUR	-	-
Greece	3	4-5	31,20 EUR	35,20 EUR	-	15 EUR
Hungary	1	3-4	20,80 EUR	24,00 EUR	-	-
Ireland	3	4-5	31,20 EUR	35,20 EUR	-	-
Italy <sup>4,6</sup>	2	4-5	22,40 EUR	26,40 EUR	-	15 EUR / 60 EUR <sup>4</sup>
Latvia	1	2-3	20,80 EUR	24,00 EUR	-	-
Lithuania	1	2-3	20,80 EUR	24,00 EUR	-	-
Luxembourg	1	3-4	20,80 EUR	24,00 EUR	-	-
Netherland	1	3-4	20,80 EUR	24,00 EUR	-	10 EUR
Northern Ireland	2	4-5	22,40 EUR	26,40 EUR	-	-
Norway <sup>7</sup>	3	4-5	31,20 EUR	35,20 EUR	40 EUR	60 EUR
Portugal	3	4-5	31,20 EUR	35,20 EUR	-	-
Romania	2	4-5	22,40 EUR	26,40 EUR	-	-
Slovakia	1	2-3	20,80 EUR	24,00 EUR	-	-
Slovenia	2	4-5	22,40 EUR	26,40 EUR	-	-
Spain <sup>8</sup>	3	4-5	31,20 EUR	35,20 EUR	-	-
Sweden	2	3-4	22,40 EUR	26,40 EUR	-	15 EUR
Switzerland <sup>6,7</sup>	2	4-5	22,40 EUR	26,40 EUR	40 EUR	45 EUR

Prices do not include VAT

1 - times of deliveries are given in working days; additional information of times' deliveries please look at the page 2

2 - basic price for customs clearance is given; to get more details please look at the page 2

3 - zip codes with additional fees - please look at page 6

4 - DPD doesn't deliver to Vatican City and San Marino; zone's surcharge of 60 EUR concerns Livigno city 23030

5 - Doesn't include so called Offshores (Man, Guersney, Jersey, Orkneys, Shetkands etc.)The North Irland is a separate position in a price list.

6 - see at customs enclaves and exclaves page 2 and 6

7 - only for Clients which have a valid contract DPD Poland. Customs clearance additional 2 days.

8 - Doesn't include Canarian Islands, Ceuta and Mellila

Prices do not include VAT. Prices in EUR are converted according to a current NBP exchange of the dispatch day

Please note that prices in this document do not contain fuel surcharge. Details concernig fuel surcharge at [www.dpd.com.pl](http://www.dpd.com.pl)



### DPD Classic - additional services

### DPD Guarantee - guraranteed service Day Certain

**DPD Guarantee** is an international road shipment with guaranteed times of delivery. Service includes selected countries operated in the range of DPD net. DPD Guarantee is an alternative service for the air service both time and price. Given in the table times' deliveries are guaranteed: in case of not meet a service conditions DPD Poland gives back the cost's service. Shipment on the every step of its life is monitored. Thanks to this solution in case of non-expected difficulties we can react immediately to prevent delay of a delivery. Some of the zip codes in countries included in DPD Guarantee service are not available( detailed information provides Operational International Department)

### DPD GUARANTEE - parcels sent from Poland

destination country	zone	delivery's time	price per parcel	
			up to 31,5 kg	remarks
<b>Austria</b>	1	<b>3</b>	<b>basic price + 15,00 EUR</b>	
<b>Belgium</b>	1	<b>2</b>	<b>basic price + 15,00 EUR</b>	
<b>Czech</b>	1	<b>2</b>	<b>basic price + 15,00 EUR</b>	
<b>Denmark</b>	1	<b>3</b>	<b>basic price + 15,00 EUR</b>	service inaccessible in dome regions
<b>Finland</b>	2	<b>4</b>	<b>basic price + 15,00 EUR</b>	service inaccessible in dome regions
<b>Netherland</b>	1	<b>2</b>	<b>basic price + 15,00 EUR</b>	service inaccessible in dome regions
<b>Luksebourg</b>	1	<b>2</b>	<b>basic price + 15,00 EUR</b>	
<b>Germany</b>	1	<b>2</b>	<b>basic price + 15,00 EUR</b>	service inaccessible in dome regions
<b>Slovakia</b>	1	<b>2</b>	<b>basic price + 15,00 EUR</b>	

### DPD Collection Request

Collection Request service consist of making an order to pick up a shipment beyond Polish borders and to deliver it to the receiver in Poland on his/her cost. The service is available for the Clients having permanent agreement of cooperation with DPD Poland. The order should be sent via fax up to 12:00 a.m. one day before the pick up abroad. Shipments delivery from Switzerland takes place with the participation of tax representative registered in European Union( a receiver does't get SAD document and treats delivery as intercommunitied). Potential payments calculated in connection with this import will be included in the prise of the service.



**DPD COLLECTION REQUEST - parcels sent to Poland**

Shipment's Collection Country	zone	delivery time <sup>1</sup>	basic price per 1 parcel up to		additional fees	
			10,0 kg	31,5 kg	custom clearance <sup>2</sup> (per shipment)	remote areas <sup>3</sup>
<b>Austria</b>	1	3-4	<b>37,00</b> EUR	<b>41,00</b> EUR	-	-
<b>Belgium</b>	1	3-4	<b>37,00</b> EUR	<b>41,00</b> EUR	-	-
<b>Bulgaria</b>	2	4-5	<b>39,00</b> EUR	<b>44,00</b> EUR	-	-
<b>Czech Republic</b>	1	2-3	<b>37,00</b> EUR	<b>41,00</b> EUR	-	-
<b>Denmark</b>	1	3-4	<b>37,00</b> EUR	<b>41,00</b> EUR	-	<b>10,00</b> EUR
<b>Estonia</b>	1	3-4	<b>37,00</b> EUR	<b>41,00</b> EUR	-	<b>10,00</b> EUR
<b>Finland</b>	2	4-5	<b>39,00</b> EUR	<b>44,00</b> EUR	-	<b>20,00</b> EUR
<b>Germany</b>	1	2-3	<b>37,00</b> EUR	<b>41,00</b> EUR	-	-
<b>Great Britan</b>	2		<b>39,00</b> EUR	<b>44,00</b> EUR	-	-
<b>Hungary</b>	1	4-5	<b>37,00</b> EUR	<b>41,00</b> EUR	-	-
<b>Netherland</b>	1	3-4	<b>37,00</b> EUR	<b>41,00</b> EUR	-	<b>10,00</b> EUR
<b>Latvia</b>	1	2-3	<b>37,00</b> EUR	<b>41,00</b> EUR	-	-
<b>Luxembourg</b>	1	3-4	<b>37,00</b> EUR	<b>41,00</b> EUR	-	-
<b>Lithuania</b>	1	2-3	<b>37,00</b> EUR	<b>41,00</b> EUR	-	-
<b>Slovakia</b>	1	2-3	<b>37,00</b> EUR	<b>41,00</b> EUR	-	-
<b>Slovenia</b>	2	4-5	<b>39,00</b> EUR	<b>44,00</b> EUR	-	-
<b>Switzerland</b>	2	4-5	<b>39,00</b> EUR	<b>44,00</b> EUR	<b>20,00</b> EUR	<b>45,00</b> EUR
<b>Sweden<sup>4</sup></b>	2	4-5	<b>39,00</b> EUR	<b>44,00</b> EUR	-	<b>15,00</b> EUR

1-standard delivery times were given, see page 2

2-basic price for a customs clearance was given, see page 2

3- see remote areas page 6

4 - enclaves and exclaves see page 2 and 6

Prices without VAT. Prices in EUR are converted according to average NBP exchange rate of the dispatch day  
Please note that prices in this document do not contain fuel surcharge.  
Details concernign fuel surcharge at [www.dpd.com.pl](http://www.dpd.com.pl)



**DPD CLASSIC - road service palets**

**DPD Pallets - Pallets' prices sent from Poland to Baltics**

destination country	delivery time <sup>1</sup>	31,5 - 50,0	basic price for one europallet of weight up to:						
			50,1 - 100,0	100,1 - 200,0	200,1 - 300,0	300,1 - 400,0	400,1 - 500,0	500,1 - 600,0	600,1 - 700,0
<b>Lithuania</b>	2	<b>48,00 EUR</b>	<b>76,80 EUR</b>	<b>96,00 EUR</b>	<b>144,00 EUR</b>	<b>163,20 EUR</b>	<b>182,40 EUR</b>	<b>201,60 EUR</b>	<b>220,80 EUR</b>
<b>Latvia</b>	2-3	<b>62,40 EUR</b>	<b>91,20 EUR</b>	<b>110,40 EUR</b>	<b>158,40 EUR</b>	<b>177,60 EUR</b>	<b>196,80 EUR</b>	<b>216,00 EUR</b>	<b>235,20 EUR</b>
<b>Estonia</b>	3	<b>72,00 EUR</b>	<b>100,80 EUR</b>	<b>120,00 EUR</b>	<b>168,00 EUR</b>	<b>187,20 EUR</b>	<b>206,40 EUR</b>	<b>225,40 EUR</b>	<b>244,80 EUR</b>

**DPD COLLECTION REQUEST - additional service. Pallets' prices sent from Baltics to Poland**

sending country	delivery time <sup>1</sup>	31,5 - 50,0	basic price for one europallet of weight up to:						
			50,1 - 100,0	100,1 - 200,0	200,1 - 300,0	300,1 - 400,0	400,1 - 500,0	500,1 - 600,0	600,1 - 700,0
<b>Lithuania</b>	3	<b>72,00 EUR</b>	<b>108,00 EUR</b>	<b>132,00 EUR</b>	<b>192,00 EUR</b>	<b>216,00 EUR</b>	<b>240,00 EUR</b>	<b>264,00 EUR</b>	<b>288,00 EUR</b>
<b>Latvia</b>	3-4	<b>90,00 EUR</b>	<b>126,00 EUR</b>	<b>150,00 EUR</b>	<b>210,00 EUR</b>	<b>234,00 EUR</b>	<b>258,00 EUR</b>	<b>282,00 EUR</b>	<b>306,00 EUR</b>
<b>Estonia</b>	4	<b>102,00 EUR</b>	<b>138,00 EUR</b>	<b>162,00 EUR</b>	<b>222,00 EUR</b>	<b>246,00 EUR</b>	<b>270,00 EUR</b>	<b>294,00 EUR</b>	<b>318,00 EUR</b>

Prices do not include VAT

**Prices given in upper tables concern sending of goods placed on EURO pallet( base' dimensions 120 cm x 80 cm) of max. height 175 cm and max. gross weight of one pallet 700 kg.**

1. Standard delivery times are presented in working days; for more info see page 2

Maximum number of pallets to one receiver - 5

Prices doesn't include VAT. Prices in EUR are converted according to a current exchange NBP of the dispatch day

Please note that prices in this document do not contain fuel surcharge. Details concernig fuel surcharge at [www.dpd.com.pl](http://www.dpd.com.pl)



**DPD Classic - road service**

**TABLE OF REMOTE AREAS BY ZIP CODES**

Mentioned below postal codes describe additional fees concerning distant places such as coasts and special zones

<b>Denmark</b>	3700	3751	3790	5985	8592
	3720	3760	4592	6720	9940
	3730	3770	5960	7884	9950
	3740	3782	5970	8305	9960
<b>Estonia</b>	62601	88001 do 88005	91301 do 91320	92001 do 92420 93001 do 94799	96027  96098
<b>Finland</b>	22100	22310	22520	22720	22910
	22130	22320	22530	22730	22920
	22150	22330	22550	22810	22930
	22220	22340	22610	22820	22940
	22240	22410	22630	22830	22950
	22270	22430	22710	22840	
<b>France</b>	17410	17670	22870	56360	85350
	17580	17740	29242	56590	
	17590	17880	29253	56780	
	17630	17940	29259	85330	
<b>Greece</b>	18010	18050	84005	84500	85700
	18020	80100	84008 do 84010	85001 do 85002	85800
	18040	84002	84200 do 84201	85600	
<b>Holland</b>	1156AA do 1156ZZ	8881 do 8884	8899	9161 do 9164	9166
	1791 do 1797	8891 do 8897			
<b>Germany</b>	18565	25869	25961 do 25970	26465	26757
	25845		25980	26474	27498
	25846 do	25929 do	25985 do		
	25847	25933	25986	26486	83209
	25849	25938 do	25988 do		
		25942	25990	26548	83256
		25946 do	25992 do		
	25859	25949	25994	26571	
		25952 do	25996 do		
	25863	25955	25999	26579	
<b>Norway</b>	9170	9172 do 9179			
<b>Sweden</b>	10005	13025	13038 do 13039	43080 do 43089	62000 do 62999
		13033 do	13042 do	43095 do	
		13034	13043	43097	76019
			13055 do		
		13036	13056		



<b>Italy</b>	04020	30010	30135	71040	91023
	04027	30012	30141	80070 do	
				80071	92010
	07024	30100	57030 do57039	80073 do	
	07042	30121	58010	80077	98050
		30122 do	58012 do	80079	98052
	09014	30126	58013	90010	98055
		30131 do			
	25050	30133	58018	91017	

#### CUSTOMS ENCLAVES AND EXCLAVES

Mentioned below cities situated on territory of the European Union countries are excluded from customs EU area and in connection with it they are subject to customs clearance: Busingen 78263-78266, RFN; Livingo 23030, Italy; Campione d'italia 22060 Italy (or 6911 on Switzerland side)

International institutions such as ONZ, UNESCO etc., located on the area of Switzerland are customs exclaves and in connection with it shipments addressed to these institutions are covered by a transit charge of 45 EUR